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Anusha Naik
Certified SAFe® 6 Agilist & Scrum Master

PROFILE

Certified SAFe® 6 Scrum Master & Agilist with **5 years of dedicated experience in leading Agile teams** and **4 years of expertise in Quality Assurance,** contributing to a total of 9 years of experience in the IT industry. Seeking a challenging role where I can leverage my Agile leadership skills to ensure efficient project deliveries and foster continuous improvement.

CERTIFICATIONS

- **Certified SAFe® Agilist (6.0)**
- **Certified SAFe® 6 Scrum Master**
- **Advanced Certified ScrumMaster®(Scrum Alliance)**
- **Certified ScrumMaster®(Scrum Alliance)**

KEY SKILLS

- **Salesforce**, COPADO, **JIRA**, Confluence
- **Azure DevOps, Trello.**
- **Team Leadership**
- **Excellent communication and mentoring skills.**
- **Risk Management & Conflict Resolution.**
- **PI (Program Increment) Planning, Escalation Handling**
- Agile Methodologies (Scrum, Kanban, Lean).
- Team Facilitation and Coaching, Stakeholder Collaboration, Project Planning and Estimation.

EDUCATION

Bachelor of Engineering in IT
BMS college of Engineering, Bengaluru
2009–2014

PROFESSIONAL EXPERIENCE

Senior Scrum Master
CLARIO — Bengaluru | *August 2024 – Present*

- Coach and mentor teams on Agile and SAFe practices, fostering a culture of continuous improvement.
- Schedule and facilitate SAFe & scrum ceremonies (Sprint Planning, Daily Stand Up, Sprint Review, Sprint Retrospective Backlog Refinement & Capacity Planning).
- Generate performance metrics for the team (burndowns, burnups, velocity, capacity, status updates, etc.) and ensure the information is available to the rest of the organization.
- Lead **Program Increment (PI) Planning sessions**, coordinate with multiple teams to align with program goals.
- Remove impediments and obstacles to enable the team to achieve sprint goals and commitments.
- **Work with the Product Owner to align the team with the product vision** and sprint goals and participate in product backlog preparation activities.
- Support the implementation of **SAFe practices, including Inspect and Adapt (I&A) workshops.**
- Identify areas for process improvement and promote a culture of continuous learning and adaptation. Implemented retrospective action items and encouraged the team to experiment with new practices to enhance efficiency and effectiveness.

Senior Scrum Master
Accenture — Bengaluru | *May 2021 – August 2024*

- Led multiple **service-based teams, collaborating effectively with offshore clients** for seamless project delivery.
- Facilitated key **Agile ceremonies and implemented SAFe practices** to drive team alignment and productivity.
- Managed **performance metrics** and resolved impediments to ensure timely sprint goal achievements.
- Engaged with stakeholders to **align deliverables with business objectives** while fostering continuous improvement.

Scrum Master
Saurally Solar Private Limited — Bengaluru
Feb 24th 2020 – 21st April 2021

- Worked as a team member in an agile development project, gaining hands-on experience with Scrum practices.
- Collaborated with team members to deliver sprint goals on time.
- Excellent knowledge of Scrum techniques and artifacts (such as the definition of done, user stories, automated testing, and backlog refinement)
- Guided the teams to follow Agile and Scrum practices to promote prioritization, team readiness, and commitment for each Sprint.

Test Specialist
Amazon Development Center — Bengaluru
1st Oct 2017 –31st Jan 2020

- Took initiatives in mentoring the team members and gained the role of an SME (Subject-Matter Expert) within the team.
- In charge of handling and resolving complex developer queries and issues, while also providing guidance to the team.
- Visited the Amazon Center in Seattle on a business trip to facilitate submissions and conduct meetings with third-party developers for a new launch of skills on Alexa Companion App.
- Established customer satisfaction goals and worked in coordination with the team to consistently meet them.
- Analyzed the social media websites to understand the negative customer posts regarding Alexa skills in social media using Python Program.
- Took responsibility of delivering a weekly project report, providing information on the percentage of customer impact and the affected skills.
- Gained good experience with Agile tools such as Trello, Jira, Paragon Ticketing System, GitHub Issues etc.

Test Associate
Amazon Development Center — Bengaluru
21 Dec 2015 – 31 Sept 2017

- Conducted comprehensive testing of Alexa Skills, ensuring functionality, usability, and performance meet quality standards.
- Developed and executed test plans, test cases, and test scripts for Alexa Skills in both manual and automated testing environments.
- Participated in conducting Root Cause Analysis (RCA) for tester quality issues and provided training to testers based on identified mistakes.
- Evaluated and tested Alexa skills across various devices to ensure cross functionality and compatibility.
- Played the role of Queue Lead by assigning skills to testers on a daily basis.
- Gained good experience in writing test cases, test case reviews, test execution, bug reporting and tracking.